

## ***NORTHUMBRIA POLICE MINUTES***

---

<b><i>Title</i></b>	<b><i>Meeting Number</i></b>
Strategic Management Board	09/2011

---

<b><i>Date</i></b>	<b><i>Location</i></b>	<b><i>Duration</i></b>
20 September 2011	Conference Room 3	10:10 – 11:45 11:55 – 12:25

---

***Present:***

Mrs S Sim – Chief Constable  
 Mr M Gilmore – Deputy Chief Constable (*Chair*)  
 Mr S Ashman – Assistant Chief Constable (Area Operations)  
 Mr J Campbell – Assistant Chief Constable (Major Crime & Intelligence)  
 Mr S Culkin – Assistant Chief Officer (Finance and Resources)  
 Mr B McCardle – Assistant Chief Officer (Corporate Services)  
 Mr G Vant – Assistant Chief Constable (Central Support)  
 D/Chief Superintendent N Adamson – Head of Crime  
 Mr P Armatage – Director of ICT  
 Mr G Armstrong – Federation Representative  
 Chief Superintendent K Blyth – Sunderland  
 Superintendent D Byrne – South Tyneside  
 Chief Superintendent G Calvert – North Tyneside  
 Chief Superintendent G Davis – Gateshead  
 Chief Superintendent M Dennett – Northumberland  
 Mr P Dunbar - Corporate Development Department  
 Mr R Heron – Force Solicitor  
 Mrs J Lawson – Head of Human Resources  
 Chief Superintendent G Milward – Criminal Justice Department  
 Mr M Mullen – Head of Business Support  
 Superintendent P Orchard - Newcastle  
 Chief Superintendent D Pryer – Head of Operations Command  
 Superintendent D Shotton – Professional Standards Department  
 Mr M Tait – Head of Finance  
 Mr D Taylor – Corporate Communications Department  
 Chief Superintendent L Young – Communications Department  
 Mrs T Reade - Corporate Development (Secretary)

***Invitees:***

Mr S Tate – Safer Communities Co-ordinator, Corporate Communications Department  
 (*Present for items 1-4*)

***Apologies:***

Miss D Aubrey - Director of Legal Services  
 Mrs M Berne – Head of Corporate Communications  
 Chief Superintendent Jo Farrell – Business Implementation Programme Lead  
 Chief Superintendent R Kearton – South Tyneside  
 Chief Superintendent S Neill  
 Ms C Nobbs – UNISON  
 Chief Superintendent G Smith – Newcastle  
 Chief Superintendent C Thomson – Head of Professional Standards Department  
 Mrs V Wilson – Head of Corporate Development Department

---

---

**PART 1 - OPEN SESSION UNDER THE FREEDOM OF INFORMATION ACT 2000**

**1 OPENING**

The Chief Constable introduced the new Deputy Chief Constable and handed the Chair of the meeting to him.

**2 MINUTES OF THE OPEN SESSION OF STRATEGIC MANAGEMENT BOARD  
16 AUGUST 2011**

Agreed as an accurate record.

**3 MATTERS ARISING**

Action owners gave updates on the current status of their actions.

08/2011 Min 4 – Responsibility to be transferred to the Head of Crime from Chief Superintendent (Communications). A significant amount of work has already been completed and a handover plan will be agreed. A further report is to be prepared for Strategic Management Board in November.

Action list updated.

**4 SAFER COMMUNITIES SURVEY**

The Safer Communities Coordinator advised that survey results for the first quarter, April to June 2011 had been published. The presentation focussed on the way forward and provided an update on the development of a Service Satisfaction System. This will collate feedback from a variety of sources and support the Force in understanding the needs of the public and in improving service delivery as a result. The new system will provide qualitative information to demonstrate public insight and support decision making.

The Residents Survey is funded jointly with the Community Safety Partnerships and training is being delivered to enable partners to retrieve information directly.

The Deputy Chief Constable reinforced the need for images used in corporate communications to reflect the current cultural changes in service.

*Update noted.*

**5 MONTHLY PERFORMANCE REPORT**

The Corporate Performance Manager presented an overview of Force performance.

All Area Commands have a lower level of crime compared to last year, reducing by 5.9% (2,163 crimes) overall. Reductions have been achieved in the majority of crime categories and exceptions were reviewed by members. Positive disposals and the detection rate are higher than last year at 45.9% and 43.3%.

Anti Social Behaviour has reduced by 8.1% compared to last year, an improvement compared to last month, reflecting previous trends.

Metal thefts have increased, however, there is still significant activity and pressure will continue to be applied led by ACC (Area Operations) and Head of Crime.

The Deputy Chief Constable thanked Area Commanders and their teams on behalf of the Chief Officer Team for their hard work in delivering very strong performance and for their ongoing efforts to address issues.

An overview of data identified to support the Command & Control project was also presented. Staff response has been very positive and there is a good understanding of what is to be achieved. Momentum needs to be maintained.

*The Deputy Chief Constable asked members to consider and bring back their thoughts on what success will look like to evidence Command & Control was deploying resources more effectively AND what proposals were being considered to utilise / re-invest the resource time relieved by the process.*

*Action: All members.*

There is a requirement for strategic oversight of all resources at all times and the most effective means to achieve this needs to be identified. Head of Crime, Head of Communications, Director of ICT and Superintendent, South Tyneside to be involved in the next Gold Group for Command & Control

*The Deputy Chief Constable asked members, facilitated by Paul Godden, to review the current performance data to ensure it is valid in meeting the operational needs of the Strategic Management Board and bring back their thoughts.*

*Action: All members.*

*Update noted.*

## **6 ANY OTHER BUSINESS**

None.

## **7 DATE, TIME AND VENUE OF NEXT MEETING**

18 October 2011, 10am, Conference Room 3.