

**NORTHUMBRIA POLICE MINUTES**

| <b>Title</b>    | <b>Meeting Number</b> |
|-----------------|-----------------------|
| EXECUTIVE BOARD | 5/2024                |

| <b>Date</b> | <b>Location</b>                                            | <b>Duration</b> |
|-------------|------------------------------------------------------------|-----------------|
| 21 May 2024 | Executive Team Meeting Room,<br>Middle Engine Lane / TEAMS | 09:00 – 16:30   |

**Present:**

|                  |                                                        |
|------------------|--------------------------------------------------------|
| Vanessa Jardine  | Chief Constable (CC) ( <i>Chair</i> )                  |
| Jayne Meir       | Deputy Chief Constable (DCC)                           |
| Deborah Alderson | T/Assistant Chief Constable (ACC) (Force Coordination) |
| Andy Hill        | Assistant Chief Constable (Communities)                |
| Kevin Laing      | Head of Finance (CFO)                                  |
| Joscelin Lawson  | Assistant Chief Officer (ACO) (Corporate Services)     |
| Alastair Simpson | Assistant Chief Constable (Crime and Safeguarding)     |
| Sara Purvis      | Governance and Planning Adviser ( <i>Secretary</i> )   |

**Invitees:**

|                 |                                                                                             |
|-----------------|---------------------------------------------------------------------------------------------|
| Gary Armstrong  | His Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) Inspector |
| Paul Godden     | Head of Corporate Development ( <i>Present for items 4, 5 and 9</i> )                       |
| Nicola Musgrove | GRIP Manager ( <i>Present for item 7</i> )                                                  |
| Sarah Robson    | Chief Inspector, Staff Office                                                               |

**OPEN AND CLOSED SESSION UNDER THE FREEDOM OF INFORMATION ACT 2000****1. OPENING****2. MINUTES OF THE OPEN SESSION OF EXECUTIVE BOARD HELD ON 16 APRIL 2024**

Agreed as a true and accurate record.

**3. MATTERS ARISING**

Action list updated.

**4a. PERFORMANCE UPDATE**

DCC introduced the performance update, noting concerns with the abandonment rate appearing high in last month's update had been resolved as the data included was for all customer service calls and not solely non-emergency calls (101). When these are removed the abandonment rate reduces to 4% for 101 calls over the last 28 days.

Performance with regards to Grade 2 vulnerable (G2V) remains static. March showed 54% of G2V incidents were attended on time and April has only marginally improved with 56%. South Tyneside remains an outlier for this area which has been addressed through

business assurance work which recognised the need to move resources from Sunderland to South Tyneside with immediate effect. This will remain under review for the next six weeks with an option of moving more resources.

Out of Court Resolutions are showing no significant improvement and is fixed at around 2.5%. This remains a priority for the organisation. Ongoing work includes a pilot in Newcastle city centre to drive TREAD referrals and community resolutions, attendance by the TREAD team in Response Policing Team (RPT) briefings and interview advisors attending custody suites. ACC (Communities) advised they had reviewed TREAD referrals to understand where there may be issues and early indications highlighted it to be a process issue alongside other concerns relating to diversionary activity. They advised a paper was being prepared outlining suggestions for a way forward and to maximise opportunities to deliver positive outcomes.

The number of outstanding registered sex offender (RSO) visits reduced in April following the provision of neighbourhood policing team (NPT) staff to assist in reducing the backlog. This will be monitored in Strategic Performance Board over the coming months to determine whether there is a continued reduction and allow for the additional resources to be released at the earliest opportunity.

DCC noted there has been an increase in fatalities to e-bike road users over the first quarter of 2024. Further consideration is being given to force deployment, tactical options and focus to ensure it is appropriate. There will also be a media campaign to raise awareness of this with the public. DCC also highlighted the new motorcycle unit was launched on 20 May 2024, with the aim of tackling crime and keeping roads safe.

Update **noted**.

#### **4b. POLICE AND CRIME PLAN 2023/24 - KEY PERFORMANCE INDICATORS**

Head of Corporate Development introduced the report which provides a summary of performance against the three commitments in the Police and Crime Plan 2022-2025: Fighting Crime; Improving Lives; and Preventing Crime.

Victim satisfaction rates have remained largely stable over the previous 12 months; however, police keeping victims informed and action taken are areas which require improvement. Various activities have been undertaken to improve victim satisfaction, such as the development of a survey data product to support supervisors with performance management, a review of training packages and key messages to officers/staff on performance standards and inputs on victim satisfaction being delivered to frontline officers during training days. An internal culture plan is also being developed by the People Department which focuses on the expected standards and behaviours of officers/staff in relation to victim satisfaction and the standard of service they provide. Head of Corporate Development also highlighted a new SMS service to capture satisfaction data enabling more prompt and direct feedback from victims.

Update **noted**.

#### **4c. SPECIFIED INFORMATION ORDER – NATIONAL PRIORITIES FOR POLICING**

*Exempt under the Freedom of Information Act 2000.*

## **5a. WORKFORCE STRUCTURE – ANNUAL SUMMARY**

*Exempt under the Freedom of Information Act 2000.*

## **5b. STRATEGIC RESOURCING BOARD UPDATE**

*Exempt under the Freedom of Information Act 2000.*

### **i) PRIORITY BASED BUDGETING**

*Exempt under the Freedom of Information Act 2000.*

### **ii) RESPIRATORY PROTECTION EQUIPMENT POLICY**

ACO (Corporate Services) advised the policy and associated procedure had been presented and agreed at SRB held on 20 March 2024; and noted a further update had been requested for a future meeting regarding the Equality Impact Assessment and any potential disparity.

***Agreed: The Respiratory Protection policy.***

## **6a. PROVISIONAL REVENUE OUTTURN**

*Exempt under the Freedom of Information Act 2000.*

## **6b. PROVISIONAL CAPITAL OUTTURN**

*Exempt under the Freedom of Information Act 2000.*

## **7. GRIP FUNDING QUARTERLY RETURN**

*Exempt under the Freedom of Information Act 2000.*

## **8. CI SCREEN REVIEW**

*Exempt under the Freedom of Information Act 2000.*

## **9. FORCE MANAGEMENT STATEMENT**

*Exempt under the Freedom of Information Act 2000.*

## **10. FINALISATION OF FORCE STRATEGIES AND DELIVERY PLAN UPDATES**

DCC introduced the Northumbria Police Force Strategy 2024-2026; and the draft underpinning corporate and operational strategies: People; Finance, Resourcing and Procurement; Diversity, Equality and Inclusion (to be finalised); Sustainability; Estates; Digital, Data and Technology; Communication and Engagement; Prevention; Protecting Vulnerable People; Investigation.

They advised all underpinning strategies will be supported by a delivery plan, managed through the relevant Portfolio Governance Board, with quarterly reporting on progress at the Executive Board. In addition, all strategies should have clear delineation to the overarching strategy to highlight how activity will be delivered against the 5 pillars – Service; Prevention; Culture; Innovation; and Sustainability.

A discussion regarding the individual strategies highlighted a need to undertake an aggregated assessment of the different areas to determine interdependencies and highlight any gaps. Members considered each strategy and suggested areas for further consideration, prior to finalisation at the forthcoming Executive Team away day.

#### **10. EXECUTIVE BOARD FORWARD PLAN**

***Noted.***

#### **11. ANY OTHER BUSINESS**

None.

#### **12. DATE, TIME, AND VENUE OF NEXT MEETING**

25 June 2024, 09:00, Executive Team Meeting Room, Middle Engine Lane / Teams