

When to report a missing adult

Before calling the police to report an adult missing, you must consider the following:

Do you have a critical concern for the person's safety?

Have there been any recent changes in the person's mood or behaviour or has something occurred which could mean they are at **serious risk of harm**?

Has the Senior Clinician/Manager in charge of their care confirmed they should be reported missing?

Yes

You must make sure you make reasonable enquiries to locate the person within your own agency and document actions accordingly. Have you...

Contacted the person by telephone and attended their last known address?

Made contact with the person's next of kin, known family members and/or associates?

Made enquiries with other agencies who may be in contact with the person?

Searched the area from where they are missing?

Checked CCTV footage for any last known sightings?

If there is no **critical concern** and **the above actions have not yet been completed**, you must keep the risk assessment of that person under review until the above enquiries have been undertaken.
Only contact the police if a critical concern has been identified.

If all actions above have been completed and you are still unable to find the missing person.

Contact Northumbria Police

Consider what action you would like the police to take when they find the missing person.

Is there a legal framework in place for the police to return them to your care?

Please refer to the Missing Adults page on the Northumbria Police website to view Missing Adult Procedures in more detail.